# Integrating Cash Services into Your Practice



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# **Points of Confusion**



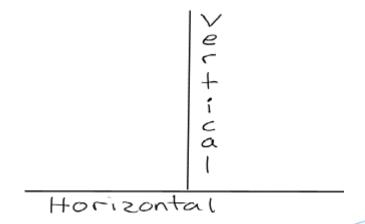
#### Cash Practice:

We are NOT talking about "concierge," "boutique," practice.

We are talking about vertical integration of <u>ancillary services</u> for growth.

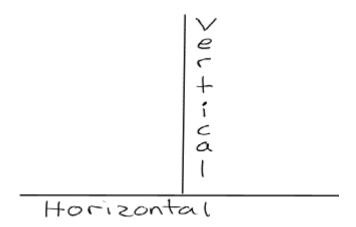
## **Horizontal growth**

- More patients
- More treatment rooms
- Other locations

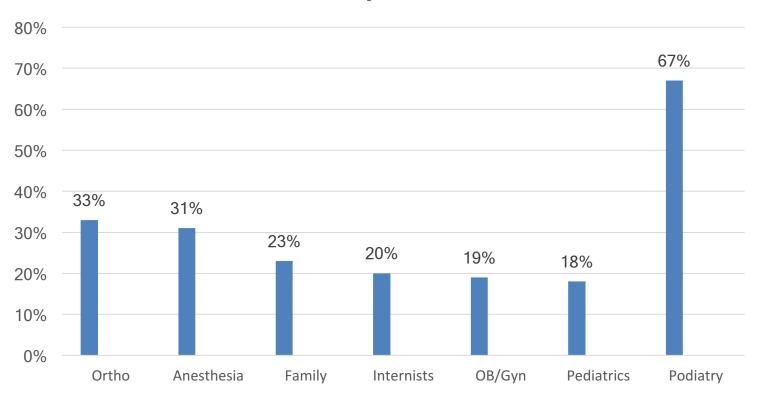


## **Vertical growth**

More ancillary services



# **Ancillary Services**



<sup>\*</sup>Medscape data 2016 PM News Survey 2017

#### Disadvantages



- Investment
- Lower pool of prospective patients
- Higher cost of customer acquisition
- Demographic challenges

#### **Advantages**

- New Revenue Stream
- One Stop Shopping
- Improved Compliance
- Niche Marketing
- Higher Margins!



#### It Takes an Investment

If you need something...you pay for it whether you buy it or not!



# **Due Diligence**

"The 60 Day Feasibility Study"

## Considerations

- Marketing- You're at the right conference!
- Pricing "supply and demand"
- Financing -lease versus buy
- Break even allocate ALL costs
- Consumer Payments
- Inventory Management

## Important Tips...

- ✓ Market research
- ✓ A unique website design
- ✓ An honest consultation
- ✓ A library of information just for your patients
- ✓ A blog and social media
- ✓ Focus on education, not advertising

# What's Right for You?

- OTC Products
- Spa Services
- Laser Treatments
- Cosmetic Procedures
- Nutrition/Neuropathy Treatments
- Shock Wave
- DMEs
- Shoes/Sneakers
- Much More.....

# Your List...



You have heard this before...but the single most effective marketing strategy for newly integrated services will be **your list!** 

# What Your Entrepreneurial Colleagues Are Doing...



# Thank You!

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